SOUTH AFRICAN SOCIAL ATTITUDES SURVEY Questionnaire 1: July 2005



RESPONDENTS AGED 16 YEARS +

Good (morning/afternoon/evening), I'm _____ and we are conducting a survey for the Human Sciences Research Council (HSRC). The HSRC regularly conducts surveys of opinion amongst the South African population. Topics include a wide range of social matters such as communications, politics, education, unemployment, the problems of the aged and inter-group relations. As a follow-up to this earlier work, we would like to ask you questions on a variety of subjects that are of national importance. To obtain reliable, scientific information we request that you answer the questions that follow as honestly as possible. Your opinion is important in this research. The area in which you live and you yourself have been selected randomly for the purpose of this survey. The fact that you have been chosen is thus quite coincidental. The information you give to us will be kept confidential. You and your household members will not be identified by name or address in any of the reports we plan to write.

PARTICULARS OF VISITS

	DAY	MONTH			ME RTED	C	TIN COMPL			**RESPONSE
				HR	MIN		HR	MIN		
First visit	/	/	2005]	
Second visit	/	/	2005]	
Third visit	/	/	2005]	

**RESPONSE CODES		
Completed questionnaire	=	01
Partially completed questionnaire (specify reason)	=	02
<u>Revisit</u>		
Appointment made	=	03
Selected respondent not at home	=	04
No one home	=	05
Do not qualify		
Vacant house/flat/stand/not a house or flat/demolished	=	06
No person qualifies according to the survey specifications	=	07
Respondent cannot communicate with interviewer because of language	=	80
Respondent is physically/mentally not fit to be interviewed	=	09
Refusals		
Contact person refused	=	10
Interview refused by selected respondent	=	11
Interview refused by parent	=	12
Interview refused by other household member	=	13
OFFICE USE		
	=	14

STRICTLY CONFIDENTIAL

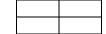
Name of Interviewer			
Number of interviewer			
Checked by			
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Signature of supervisor			
FIELDWORK CONTROL			
CONTROL	YES	NO	REMARKS
Personal	1	2	
Telephonic	1	2	
Name		ATURE	
	DATE		/2005
Number of households at visiting	point		noint .
Number of persons 16 years and	older at	visiting	point
			e stand who are 16 years and older and were resident 15 out of the the Kish grid on next page to determine which person is to be interviewed.
Names of Persons Aged 1	6 and		
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GRID TO SELECT RESPONDENT

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	JEST AIRE		1-	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25
1	26	51	76	1	1	1	3	2	4	1	3	5	8	6	5	12	10	1	6	8	7	19	19	13	21	13	24	25
2	27	52	77	1	2	3	4	3	1	2	2	3	4	8	3	7	2	5	14	4	15	4	8	6	16	14	22	19
3	28	53	78	1	1	2	1	4	2	7	6	9	3	5	11	2	1	3	11	7	10	16	16	10	5	2	2	3
4	29	54	79	1	2	3	2	1	3	5	8	6	2	4	2	4	8	11	10	16	6	9	10	15	11	12	11	18
5	30	55	80	1	1	1	4	5	6	3	5	7	5	9	8	14	3	2	13	5	18	1	4	1	20	11	5	24
6	31	56	81	1	2	2	2	3	5	7	7	8	7	1	4	9	14	8	2	17	17	14	12	14	22	10	3	14
7	32	57	82	1	2	1	1	4	1	4	1	4	6	3	6	5	7	13	9	2	3	13	14	8	2	7	20	4
8	33	58	83	1	1	2	3	2	5	1	4	2	1	7	10	6	5	4	15	10	5	2	13	4	17	5	17	8
9	34	59	84	1	1	3	2	5	6	2	2	1	9	10	1	10	4	6	6	1	9	10	1	5	6	9	1	12
10	35	60	85	1	2	2	4	1	3	3	6	9	10	11	12	3	9	15	7	8	11	6	3	9	4	3	10	1
11	36	61	86	1	1	1	3	1	4	5	3	1	6	2	9	13	11	14	4	11	4	15	15	17	1	1	23	2
12	37	62	87	1	2	3	1	3	2	7	5	6	5	7	7	8	6	10	3	3	1	12	20	7	13	22	12	16
13	38	63	88	1	1	2	1	5	3	6	4	3	4	6	2	11	13	12	1	15	8	7	2	12	15	21	13	7
14	39	64	89	1	2	3	2	4	1	4	7	8	2	5	6	11	12	9	16	13	16	11	18	18	14	16	18	23
15	40	65	90	1	2	1	4	2	4	3	8	7	7	11	1	3	5	7	12	14	13	8	17	20	19	20	19	11
16	41	66	91	1	1	3	3	1	6	5	1	5	9	10	3	2	11	13	8	12	12	5	6	21	8	8	4	15
17	42	67	92	1	1	2	2	3	4	2	6	2	3	2	12	5	2	10	13	5	8	18	9	16	10	17	16	20
18	43	68	93	1	2	1	4	2	6	4	1	4	8	9	10	7	9	3	12	12	9	7	20	19	9	19	21	13
19	44	69	94	1	2	2	1	3	5	2	8	9	10	4	9	8	13	1	1	14	10	19	10	11	18	15	7	6
20	45	70	95	1	1	3	2	5	4	1	3	8	1	3	8	6	6	9	5	7	13	4	15	1	7	22	15	21
21	46	71	96	1	1	1	2	5	1	7	2	3	2	1	11	4	7	5	3	2	1	3	12	18	5	19	14	9
22	47	72	97	1	2	1	3	1	3	2	6	2	1	8	7	1	4	2	11	8	2	17	4	17	21	16	3	5
23	48	73	98	1	2	3	4	2	2	6	7	7	8	3	4	9	3	6	2	11	11	16	2	8	11	23	6	22
24	49	74	99	1	1	2	1	4	6	3	5	5	3	1	5	13	1	14	8	14	6	15	9	14	3	6	9	17
25	50	75	100	1	1	2	3	3	2	4	6	4	7	5	3	12	12	12	4	6	2	17	11	2	12	4	8	10

SASAS QUESTIONNAIRE 1: 2005

Number of persons in this household Number of persons 16 years and older in this household



INTERVIEWER: PLEASE CIRCLE APPROPRIATE CODES

Household schedule	Write in from oldest (top) to youngest (bottom)	Age in completed years	Sex M=1 F=2	Race Group	Relationship to respondent
	01				
	02				
	03				
	04				
	05				
Please list all	06				
persons in the household who eat from the	07				
	08				
	09				
same cooking	10				
pot and who	11				
were resident	12				
15 out of the	13				
past 30 days	14				
Note: Circle the	15				
number next to	16				
the name of the	17				
household	18				
head.	19				
	20				
	22				
	22				
	23				
	25				

Race Group codes
1 = African/Black
2 = Coloured
3 = Indian/Asian
4 = White
5 = Other

Relationship to respondent codes
1 = Respondent
2 = Wife or husband or partner
3 = Son or daughter
4 = Father or mother
5 = Brother or sister
6 = Grandchild
7 = Grandparent
8 = Mother- or father-in-law
9 = Son- or daughter-in-law
10 = Brother- or sister-in-law
11 = Other relation
12 = Non-relation

DEMOCRACY & GOVERNANCE

1. Please tell me what you think are the 3 most important challenges facing South Africa today?

Fieldworker: Do NOT read out

HIV/AIDS 01 Unemployment 02 Racism 03 Xenophobia 04 Crime and safety 05 Service provision/delivery 06 Affordable housing 07 Land reform issues 08
Racism03Xenophobia04Crime and safety05Service provision/delivery06Affordable housing07Land reform issues08
Xenophobia 04 Crime and safety 05 Service provision/delivery 06 Affordable housing 07 Land reform issues 08
Crime and safety05Service provision/delivery06Affordable housing07Land reform issues08
Service provision/delivery06Affordable housing07Land reform issues08
Affordable housing 07 Land reform issues 08
Land reform issues 08
Human rights 09
Education 10
Economic and financial issues 11
Work-related issues 12
Family and youth issues 13
Religion and culture issues 14
Environmental issues 15
Political issues 16
Corruption 17
Poverty 18
Other (specify) 19
(Do not know) 98

In the last 5 years, has life improved, stayed the same or gotten worse for ...?

		Improved	Stayed the same	Gotten worse	(Do not know)
2.	Most people in South Africa	1	2	3	8
3.	People like you	1	2	3	8

Do you think that life will improve, stay the same or get worse in the next 5 years for ...?

		Improve	Stay the same	Get worse	(Do not know)
4.	Most people in South Africa	1	2	3	8
5.	People like you	1	2	3	8

6. How satisfied or dissatisfied are you with the way democracy is working in South Africa? [Showcard 1]

Very satisfied	1
Satisfied	2
Neither nor	3
Dissatisfied	4
Very dissatisfied	5
(Do not know)	8

Indicate the extent to which you trust or distrust the following institutions in South Africa at present. [Showcard 2]

	Institutions	Strongly trust	Trust	Neither trust nor distrust	Distrust	Strongly distrust	(Do not know)
7.	National government	1	2	3	4	5	8
8.	Courts	1	2	3	4	5	8
9.	The Independent Electoral Commission (IEC)	1	2	3	4	5	8
10.	Your provincial government	1	2	3	4	5	8
11.	The SABC	1	2	3	4	5	8
12.	Parliament	1	2	3	4	5	8
13.	The police	1	2	3	4	5	8
14.	Defence force	1	2	3	4	5	8
15.	Big business	1	2	3	4	5	8
16.	Your local government	1	2	3	4	5	8
17 .	Churches	1	2	3	4	5	8
18.	Traditional authorities/leaders	1	2	3	4	5	8
19.	Political parties	1	2	3	4	5	8

How satisfied or dissatisfied are you with the way that the government is handling the following matters in your neighbourhood? [Showcard 1]

	following matters in your neighbourhood: [Showcard 1]								
		Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	(Do not know)		
20.	Supply of water and sanitation	1	2	3	4	5	8		
21.	Providing electricity	1	2	3	4	5	8		
22.	Removal of refuse	1	2	3	4	5	8		
23.	Affordable housing	1	2	3	4	5	8		
24.	Access to health care	1	2	3	4	5	8		
25.	Treatment for sexually transmitted infections (STIs), including HIV/AIDS	1	2	3	4	5	8		
26.	Cutting crime	1	2	3	4	5	8		
27 .	Creating jobs	1	2	3	4	5	8		
28.	Land reform	1	2	3	4	5	8		
29.	Providing social grants (e.g. child support grant, old age pension, etc)	1	2	3	4	5	8		

30. How often do you talk about politics?

Very often	1
Often	2
Occasionally	3
Very seldom	4
Never	5

To what extent do you agree or disagree with the following statements? [Showcard 3]

		Strongly agree	Agree	Neither agree nor disagree	Dis- agree	Strongly disagree	(Do not know)
31.	Whether I vote or not makes no difference	1	2	3	4	5	8
32.	After being elected all parties are the same, so voting is pointless	1	2	3	4	5	8
33.	It is the duty of all citizens to vote	1	2	3	4	5	8
34.	Voting is meaningless because no politician can be trusted	1	2	3	4	5	8
35.	Politics is too complicated these days for people like me to understand	1	2	3	4	5	8

The next few questions are about your views on how the country is governed. To what extent do you agree or disagree with the following statements? [Showcard 3]

		Strongly agree	Agree	Neither agree nor disagree	Dis- agree	Strongly disagree	(Do not know)
36.	Politicians found guilty of bribery or corruption should resign from public office immediately	1	2	3	4	5	8
37.	Elected politicians should resign from office when they change to another political party	1	2	3	4	5	8
38.	The government should have the authority to prevent citizens from criticising it	1	2	3	4	5	8
39.	Citizens should have the right to form or join organisations freely, such as political parties, business associations, trade unions and other interest groups	1	2	3	4	5	8
40.	The government should be in control of what information is given to the public	1	2	3	4	5	8
41.	Mass action is an acceptable way for people to express their views in a democracy	1	2	3	4	5	8

NATIONAL IDENTITY

To what extent do you feel attached to the following types of people? [Showcard 4]

		Very	Slightly	Not very	Not at all	(Do not	
		attached	attached	attached	attached	know)	
42.	Those who speak the same language as you?	1	2	3	4	8	
43.	Those who belong to the same race group as you?	1	2	3	4	8	
44.	Those who are in the same financial position as you?	1	2	3	4	8	
45 .	Those who live in your neighbourhood?	1	2	3	4	8	

To what extent are the following statements true for you? [Showcard 3]

		Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	(Do not know)
46.	It makes me feel proud to be called a South African	1	2	3	4	5	8
47.	Being a South African is an important part of how I see myself	1	2	3	4	5	8

How much do you agree or disagree with the following statements? (Please, circle one box on each line) [Showcard 3]

		Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	(Do not know)
48.	I would rather be a citizen of South Africa than of any other country in the world.		2	3	4	5	8
49.	The world would be a better place if people from other countries were more like the South Africans.	1	2	3	4	5	8
50.	Generally speaking, South Africa is a better country than most other countries.		2	3	4	5	8

PUBLIC SERVICES

Education

51. Up to what level do you believe it should be compulsory for all learners to attend school? <u>Fieldworker</u>: Please circle ONE box only

Up to and including grade 3 (Std.1)	1
Up to and including grade 7 (Std.5)	2
Up to and including grade 9 (Std. 7)	3
Up to and including grade 12 (Matric)	4
School attendance should not be made compulsory at any level	5
(Do not know)	8

To what extent do you agree or disagree with the following statements? [Showcard 3]

		Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	(Do not know)
52.	All schools should contain children of different races.	1	2	3	4	5	8
53.	All schools should contain children of different languages.	1	2	3	4	5	8
54.	Children of different religions, or of no religion, should be educated separately	1	2	3	4	5	8
55.	Girls and boys should be educated separately	1	2	3	4	5	8
56.	The children of the economically well- off and the poor should be educated together	1	2	3	4	5	8

57. How often do you or did you participate in the activities of your children's schools?

Very often	1
Often	2
Sometimes	3
Almost never	4
Never	5
(Do not know)	8
(Not applicable - no children/children not yet of school going age)	9

58. Is or was there a School Governing Body (SGB) in your children's school?

Yes	1
No	2
(Do not know)	8
(Not applicable - no children/children not yet of school going age)	9

59. To what extent do you agree or disagree with the following statement: School Governing Bodies do a good job in making schools work better. [Showcard 3]

Strongly agree	1
Agree	2
Neither agree nor disagree	3
Disagree	4
Strongly disagree	5
(Do not know)	8

What do you think should be the main language of instruction in...?

		English	Home language of the learner	Afrikaans	(Do not know)
60.	Grades 1 to 3 (Grade 1 – Std. 1)	1	2	3	8
61.	Grades 4 to 9 (Std. 2 – Std.7)	1	2	3	8
62 .	Grades 10 to 12 (Std. 8 – Matric)	1	2	3	8
63.	Higher education (university, college, technikon)	1	2	3	8

To what extent do you agree or disagree with the following methods of keeping discipline in schools? [Showcard 3]

		Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	(Do not know)
64.	Reasoning and discussion with learner	1	2	3	4	5	8
65 .	Corporal punishment by the teacher in class	1	2	3	4	5	8
66.	Corporal punishment by the principal only	1	2	3	4	5	8
67.	Physical labour like digging holes or sweeping	1	2	3	4	5	8
68.	Keeping learner in school after official hours	1	2	3	4	5	8
69.	Additional learning tasks like doing extra homework or writing essays	1	2	3	4	5	8

70. Compulsory religious sessions/meetings have no place in school. [Showcard 3]

Strongly agree	1
Agree	2
Neither agree nor disagree	3
Disagree	4
Strongly disagree	5
(Do not know)	8

71. People have different views regarding the importance of education to boys as compared to girls. How much would you agree or disagree with the following statement?

[Showcard 3]

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	(Do not know)
Girls should be educated so that they can operate on equal terms with boys in the modern world.	1	2	3	4	5	8

72. If a child completes matric successfully there is a wide range of paths he/she can take. Which one of these statements comes closest to your view about the path a child should be encouraged to take.

<u>Fieldworker</u>: Read out options. Only one response.

Try to continue studies at university	1
Try to continue studies at technikon	2
Try to do other short courses	3
Try and get a job	4
Take time off to travel, do voluntary work or other activity before committing to a job or further study	5

HEALTH STATUS AND BEHAVIOUR

73. How would you rate your health at present?

Very poor	1
Poor	2
Average	3
Good	4
Excellent	5

74. Do you personally know someone who you think or know has died of AIDS?

Yes	1
No	2

75. In the past year, have you attended a funeral of a person who is said to have died from AIDS?

Yes	1
No	2

QUALITY OF HEALTH SERVICES

How satisfied or dissatisfied are you with the following aspects of government health services in <u>your area?</u> [Showcard 1]

	Aspect	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	(Do not know)
76.	The amount of time patients wait before getting served	1	2	3	4	5	8
77 .	The way patients are treated by doctors	1	2	3	4	5	8
78 .	The way patients are treated by nurses	1	2	3	4	5	8
79 .	The availability of medicines at the hospital or clinic for both in- and out-patients	1	2	3	4	5	8
80.	Availability of emergency services such as ambulances and emergency departments at hospitals.	1	2	3	4	5	8

FAMILY LIFE

I am going to read a few statements to you about family life. Please tell me to what extent you agree or disagree with these statements ... [Showcard 3]

		Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	(Do not know)
81.	It is a good thing for a man to have more than one wife if he wants to	1	2	3	4	5	8
82.	It is a good thing for a man to stay with the same woman for his whole adult life	1	2	3	4	5	8
83.	Women in South Africa should feel free to remain unmarried and to get interesting jobs, as is common in America and Europe	1	2	3	4	5	8
84.	People should marry someone of the same race group.	1	2	3	4	5	8
85.	People should marry someone of the same language group	1	2	3	4	5	8
86.	People should be allowed to marry someone of the same sex.	1	2	3	4	5	8
87.	People should first get an education and start a working career before getting married.	1	2	3	4	5	8
88.	People must have enough resources to establish their own independent household before marrying.	1	2	3	4	5	8
89.	It is a good idea for a couple who intends to get married to live together first	1	2	3	4	5	8
90.	It is all right for a couple to live together without intending to get married	1	2	3	4	5	8
91.	The payment of lobola is the main reason why many people do not get married these days.	1	2	3	4	5	8
92.	A person should be married before having a child.	1	2	3	4	5	8
93.	It is necessary for women to have several children to ensure that at least some of them reach adulthood.	1	2	3	4	5	8

94. If you are not currently married: How much you agree or disagree with the following statement? I would like to get married (or remarried) someday.

Strongly agree	1
Agree	2
Neither agree nor disagree	3
Disagree	4
Strongly disagree	5
(Do not know)	8
(Not applicable - married)	9

How much do you agree or disagree with the following statements? [Showcard 3]

		Strongly agree	Agree	Neither nor	Disagree	Strongly disagree	(Do not know)
95.	Married people are generally happier than unmarried people	1	2	3	4	5	8
96.	Married people have a better standard of living than unmarried people	1	2	3	4	5	8
97.	Married people have more financial security than unmarried people	1	2	3	4	5	8
98.	Married people have more financial independence than unmarried people	1	2	3	4	5	8
99.	Married people have less freedom to do what they want than unmarried people	1	2	3	4	5	8
100.	Married people are more emotionally secure than unmarried people	1	2	3	4	5	8
101.	Married people have a better sex life than unmarried people	1	2	3	4	5	8
102.	Married people are able to have fewer friendships with others than unmarried people	1	2	3	4	5	8
103.	The only satisfying role for a woman is as a wife and mother.	1	2	3	4	5	8
104.	It is more important for a wife to help her husband's career than to have a career herself.	1	2	3	4	5	8

MORAL ISSUES

		Not wrong at all	Wrong only sometimes	Almost always wrong	Always wrong	(Do not know)
105.	Do you think it is wrong or not wrong if a man and a woman have sexual relations before marriage?	1	2	3	4	8
106.	Do you think it is wrong or not wrong for a married person to have sexual relations with someone to whom he or she is not married?	1	2	3	4	8
107.	Do you think it is wrong or not wrong for two adults of the same sex to have sexual relations?	1	2	3	4	8

108. People convicted of murder should be subject to the death penalty. Do you... [Showcard 3]

Strongly agree	1
Agree	2
Neither agree nor disagree	3
Disagree	4
Strongly disagree	5
(Do not know)	8

Do you personally think it is wrong or not wrong for a woman to have an abortion...?

		Not wrong at all	Wrong only sometimes	Almost always wrong	Always wrong	(Do not know)	
109.	If there is a strong chance of serious defect in the baby	1	2	3	4	8	
110.	If the family has a low income and cannot afford any more children	1	2	3	4	8	

POVERTY

111. Would you say that you and your family are...

Fieldworker: Read out options.

Wealthy	1
Very comfortable	2
Reasonably comfortable	3
Just getting along	4
Poor	5
Very poor	6

How satisfied are you about the following? [Showcard 1]

		Very satisfied	Satisfied	Neither nor	Dissatisfied	Very dissatisfied	(Do not know)
i		Satisfied		1101		uissatisticu	KHOW
112.	The income of your household	1	2	3	4	5	8
113.	How much work you can get	1	2	3	4	5	8
114.	Your life as a whole these days	1	2	3	4	5	8

To what extent do you agree or disagree with the following? [Showcard 3]

		Strongly agree	Agree	Neither nor	Disagree	Strongly disagree	(Do not know)
115.	My household is able to get enough food for its needs	1	2	3	4	5	8
116.	My household's income is adequate for our needs	1	2	3	4	5	8
117.	In South Africa incomes are too unequal	1	2	3	4	5	8
118.	Government should take more responsibility to ensure that everyone is provided for	1	2	3	4	5	8

119. When you compare your, or your household's, income with others, who do you compare mostly with? [circle one option only]

Fieldworker: Do NOT read out options.

Neighbours	01
Brothers or sisters	02
Parents	03
Other relatives	04
Others in the village	05
People in the township	06
People in rural areas	07
People in the cities	80
People in South Africa as a whole	09
Work colleagues	10
(Do no know)	98

120. How does your household income compare with other households in your village / neighbourhood?

Fieldworker: Read out options.

Much above average income	1
Above average income	2
Average income	3
Below average income	4
Much below average income	5
(Do not know)	8

DEFINITIONS OF POVERTY AND SOCIAL EXCLUSION

Please say whether you think each of the following is essential for everyone to have in order to enjoy an acceptable standard of living in South Africa today. If you think it is essential please say 'ESSENTIAL'. If you think it is desirable but not essential please say 'DESIRABLE'. If you think it is not essential and not desirable please say 'NEITHER'. So the three possible answers are 'ESSENTIAL', 'DESIRABLE' or 'NEITHER'.

	Item	Essential	Desirable	Neither	(Do not know)
121.	A fridge	1	2	3	8
122.	Having enough money to give presents on special occasions such as birthdays, weddings, funerals	1	2	3	8
123.	Meat or fish or vegetarian equivalent every day	1	2	3	8
124.	A landline phone	1	2	3	8
125.	Special meal at Christmas or equivalent festival	1	2	3	8
126.	Washing machine	1	2	3	8
127.	Clothing sufficient to keep you warm and dry	1	2	3	8
128.	For parents or other carers to be able to afford toys for children to play with	1	2	3	8
129.	Money to buy a magazine	1	2	3	8
130.	Satellite Television/DSTV	1	2	3	8
131.	Some new (not second-hand or handed-down) clothes	1	2	3	8
132.	Regular savings for emergencies	1	2	3	8
133.	A small amount of money to spend on yourself not on your family each week	1	2	3	8
134.	Ability to pay or contribute to funerals/funeral insurance/burial society	1	2	3	8
135.	A cell phone	1	2	3	8
136.	A wheelbarrow	1	2	3	8
137.	Television/ TV	1	2	3	8
138.	A car	1	2	3	8
139.	People who are sick are able to afford all medicines prescribed by their doctor	1	2	3	8
140.	A domestic worker	1	2	3	8
141.	A sofa/lounge suite	1	2	3	8
142.	A computer in the home	1	2	3	8
143.	An armed response service for the house	1	2	3	8
144.	A DVD player	1	2	3	8
145.	For parents or other carers to be able to buy complete school uniform for children without hardship	1	2	3	8
146.	Electric cooker	1	2	3	8
147.	A radio	1	2	3	8
148.	Burglar bars in the house	1	2	3	8
	Mains electricity in the house	1	2	3	8
	A flush toilet in the house	1	2	3	8
151.	Separate bedrooms for adults and children	1	2	3	8
152.	A fence or wall around the property	1	2	3	8
153.	A garden	1	2	3	8
154.	A house that is strong enough to stand up to the weather e.g. rain, winds etc.	1	2	3	8
155.	A bath or shower in the house	1	2	3	8
156.	A burglar alarm system for the house	1	2	3	8
157.	A lock-up garage for vehicles	1	2	3	8

Please say whether you think each of the following activities are essential for everyone to be able to do in South Africa today. If you think they are essential please say 'ESSENTIAL'. If you think they are desirable but not essential please say 'DESIRABLE'. If you think they are not essential and not desirable please say 'NEITHER'.

	Activity	Essential	Desirable	Neither	(Do not know)
158.	A holiday away from home for one week a year, not visiting relatives	1	2	3	8
159.	Being able to visit friends and family in hospital or other institutions	1	2	3	8
160.	A family take-away or bring-home meal once a month	1	2	3	8
161.	Going to town/to a large supermarket for the day	1	2	3	8

To what extent do you agree or disagree with the following statements? [Showcard 3]

		Strongly agree	Agree	Neither nor	Disagree	Strongly disagree	(Do not know)
162.	People should not have to regularly travel for more than an hour to get to their place of work	1	2	3	4	5	8
163.	Parents should not have to live away from their young children in order to find work or earn a living.	1	2	3	4	5	8
164.	People should not have to work for more than 40 hours a week?	1	2	3	4	5	8
165.	Paid work should include a pension scheme	1	2	3	4	5	8
166.	Paid work should include a health insurance scheme	1	2	3	4	5	8

I am now going to read you a list of features relating to neighbourhoods. Please say whether you think each of the following are essential for everyone to have in South Africa today. If you think it is essential please say 'ESSENTIAL'. If you think it is desirable but not essential please say 'DESIRABLE'. If you think it is not essential and not desirable please say 'NEITHER'.

	Item	Essential	Desirable	Neither	(Do not know)
167.	Tarred roads close to the house	1	2	3	8
168.	Street lighting	1	2	3	8
169.	A place of worship (church/mosque/synagogue) in the local area?	1	2	3	8
170.	A neighbourhood without smoke or smog in the air	1	2	3	8
171.	A neighbourhood without rubbish/refuse/garbage in the streets	1	2	3	8
172 .	A cinema in the local area	1	2	3	8
173.	Having police on the streets in the local area	1	2	3	8
174.	A large supermarket in the local area	1	2	3	8
175.	Somewhere for children to play safely outside of the house	1	2	3	8

I am now going to ask you some questions about people's relationships with their friends and family. Please say whether you think each of the following are essential for everyone to have in South Africa today. If you think it is essential please say 'ESSENTIAL'. If you think it is desirable but not essential please say 'DESIRABLE'. If you think it is not essential and not desirable please say 'NEITHER'.

	Item	Essential	Desirable	Neither	(Do not know)
176.	Someone to look after you if you are very ill	1	2	3	8
	Having an adult from the household at home at all	1	2	3	
177.	times when children under ten from the household				8
	are at home				
178.	Someone to lend you money in an emergency	1	2	3	8
179.	Someone who you think could find you paid	1	2	3	8
.,,,	employment if you were without it				ŭ
180.	Someone to transport you in a vehicle if you	1	2	3	8
100.	needed to travel in an emergency				0
181.	Someone to talk to if you are feeling upset or	1	2	3	8
101.	depressed				U

CRIME AND SAFETY

182. How safe or unsafe do you feel personally on most days?

Very safe	1
Safe	2
Neither safe nor unsafe	3
Unsafe	4
Very unsafe	5
(Do not know)	8

183. How safe or unsafe do you feel walking alone in this area during the day?

Very safe	1
Fairly safe	2
A bit unsafe	3
Very unsafe	4
(Do not know)	8

184. How safe or unsafe do you feel walking alone in this area after dark?

Very safe	1
Fairly safe	2
A bit unsafe	3
Very unsafe	4
(Do not know)	8

185. Have you ever moved house or thought about moving house because you or your family were worried about crime?

Yes, moved house	1
Yes, thought about moving house	2
No	3
(Do not know)	8

186. How often do you worry about the possibility that you or someone else who lives with you might be the victim of crime?

Very often	1
Often	2
Sometimes	3
Almost never	4
Never	5
(Do not know)	8

VOTING

187. For which party did you vote in the last municipal elections, which were held in 2000?

FIELDWORKER: DO <u>NOT</u> READ OUT OPTIONS. PLEASE CIRCLE <u>ONE</u> OPTION ONLY.

		1
African Christian Democratic Party (ACDP)		01
African National Congress (ANC; incl. SACP and COSATU)		02
Azanian People's Organisation (AZAPO)		03
Democratic Party / Alliance (DP/DA)		04
Freedom Front Plus/ Vryheidsfront Plus (FF+/VF+)		05
Inkatha Freedom Party (IFP)	Skip to Q.189	06
Minority Front (MF)		07
New National Party (NNP)		08
Pan-Africanist Congress (PAC)		09
United Christian Democratic Party (UCDP)		11
United Democratic Movement (UDM)		12
Other (specify)		13
Did not vote		14
Uncertain		15
(Refuse to answer)		97
(Don't know)		98

188. If you did not vote in the 2000 municipal elections, please state the main reason for your not voting.

FIELDWORKER: DO <u>NOT</u> READ OUT OPTIONS. PLEASE CIRCLE <u>ONE</u> OPTION ONLY.

Too young	01
Not interested	02
Not registered	03
Disillusioned with politics	04
Too much effort required	05
Polling station too far away	06
Fear of intimidation or violence	07
Only one party could win	08
Health reasons/sick	09
Other (specify)	10

189. If there were a municipal election tomorrow, for which party would you vote?

FIELDWORKER: DO <u>NOT</u> READ OUT OPTIONS. PLEASE CIRCLE <u>ONE</u> OPTION ONLY.

African Christian Democratic Party (ACDP))	01
African National Congress (ANC; incl. SACP and COSATU)		02
Azanian People's Organisation (AZAPO)		03
Democratic Party / Alliance (DA/DP)		04
Freedom Front Plus / Vryheidsfront Plus (FF+/VF+)		05
Independent Democrats (ID)		06
Inkatha Freedom Party (IFP)	> Skip to Q.191	07
Minority Front (MF)		08
New National Party (NNP)		09
Pan-Africanist Congress (PAC)		10
United Christian Democratic Party (UCDP)		11
United Democratic Movement (UDM)		12
Other (specify))	13
Will not vote	,	14
Uncertain		15
(Refuse to answer)		97
(Do not know)		98

190. If answered 14 in Q.189: What is your <u>main reason</u> for thinking that you would not vote if a municipal election were held tomorrow?

FIELDWORKER: DO <u>NOT</u> READ OUT OPTIONS. PLEASE CIRCLE <u>ONE</u> OPTION ONLY.

Too young	01
Not interested	02
Not registered	03
Disillusioned with politics	04
Too much effort required	05
Polling station too far away	06
Fear of intimidation or violence	07
Only one party could win	08
Health reasons/sick	09
Other (specify)	10

191. If 1 to 13 in Q.189: To which other party do you feel close?

FIELDWORKER: DO <u>NOT</u> READ OUT OPTIONS. PLEASE CIRCLE <u>ONE</u> OPTION ONLY. NOTE: THIS SHOULD NOT BE THE SAME PARTY AS MENTIONED IN Q.189

African Christian Democratic Party (ACDP)	01
African National Congress (ANC)	02
Azanian People's Organisation (AZAPO)	03
Democratic Party / Alliance (DA/DP)	04
Freedom Front Plus / Vryheidsfront Plus (FF+/VF+)	05
Independent Democrats (ID)	06
Inkatha Freedom Party (IFP)	07
Minority Front (MF)	08
New National Party (NNP)	09
Pan-Africanist Congress (PAC)	10
South African Communist Party (SACP)	11
United Christian Democratic Party (UCDP)	12
United Democratic Movement (UDM)	13
Other (specify)	14
No other party	15
(Refuse to answer)	97

192. If 14 to 98 in Q.189: To which party do you feel most close?

FIELDWORKER: DO <u>NOT</u> READ OUT OPTIONS. PLEASE CIRCLE <u>ONE</u> OPTION ONLY.

African Christian Democratic Party (ACDP)	01
African National Congress (ANC)	02
Azanian People's Organisation (AZAPO)	03
Democratic Party / Alliance (DA/DP)	04
Freedom Front Plus / Vryheidsfront Plus (FF+/VF+)	05
Independent Democrats (ID)	06
Inkatha Freedom Party (IFP)	07
Minority Front (MF)	08
New National Party (NNP)	09
Pan-Africanist Congress (PAC)	10
South African Communist Party (SACP)	11
United Christian Democratic Party (UCDP)	12
United Democratic Movement (UDM)	13
Other (specify)	14
No other party	15
(Refuse to answer)	97

193. For which party did you vote in the last national election, which was held in 2004?

FIELDWORKER: DO <u>NOT</u> READ OUT OPTIONS. PLEASE CIRCLE <u>ONE</u> OPTION ONLY.

African Christian Democratic Party (ACDP)		01
African National Congress (ANC; incl. SACP and COSATU)		02
Azanian People's Organisation (AZAPO)		03
Democratic Party / Alliance (DP/DA)		04
Freedom Front Plus / Vryheidsfront Plus (FF+/VF+)		05
Independent Democrats (ID)		06
Inkatha Freedom Party (IFP)	Skip to Q.195	07
Minority Front (MF)		08
New National Party (NNP)		09
Pan-Africanist Congress (PAC)		10
United Christian Democratic Party (UCDP)		11
United Democratic Movement (UDM)		12
Other (specify)		13
Did not vote		14
Uncertain		15
(Refuse to answer)		97
(Do not know)		98

194. If you did not vote in the 2004 election, please state the main reason for your not voting.

FIELDWORKER: DO <u>NOT</u> READ OUT OPTIONS. PLEASE CIRCLE <u>ONE</u> OPTION ONLY.

Too young	01
Not interested	02
Not registered	03
Disillusioned with politics	04
Too much effort required	05
Polling station too far away	06
Fear of intimidation or violence	07
Only one party could win	08
Health reasons/sick	09
Other (specify)	10

195. If there were a national election tomorrow, for which party would you vote?

FIELDWORKER: DO <u>NOT</u> READ OUT OPTIONS. PLEASE CIRCLE <u>ONE</u> OPTION ONLY.

African Christian Democratic Party (ACDP)		01
African National Congress (ANC)		02
Azanian People's Organisation (AZAPO)		03
Democratic Party / Alliance (DA/DP)		04
Freedom Front Plus / Vryheidsfront Plus (FF+/VF+)		05
Independent Democrats (ID)		06
Inkatha Freedom Party (IFP)	> Skip to Q.197	07
Minority Front (MF)		80
New National Party (NNP)		09
Pan-Africanist Congress (PAC)		10
United Christian Democratic Party (UCDP)		11
United Democratic Movement (UDM)		12
Other (specify))	13
Will not vote		14
Uncertain		15
(Refuse to answer)		97
(Do not know)		98

196. If answered 14 in Q.195: What is your main reason for thinking that you would not vote if a national election were held tomorrow?

FIELDWORKER: DO <u>NOT</u> READ OUT OPTIONS. PLEASE CIRCLE <u>ONE</u> OPTION ONLY.

Too young	01
Not interested	02
Not registered	03
Disillusioned with politics	04
Too much effort required	05
Polling station too far away	06
Fear of intimidation or violence	07
Only one party could win	08
Health reasons/sick	09
Other (specify)	10

197. If 1 to 13 in Q.195: To which other party do you feel close?

FIELDWORKER: DO <u>NOT</u> READ OUT OPTIONS. PLEASE CIRCLE <u>ONE</u> OPTION ONLY. NOTE: THIS SHOULD NOT BE THE SAME PARTY AS MENTIONED IN Q.195

African Christian Democratic Party (ACDP)	01
African National Congress (ANC)	02
Azanian People's Organisation (AZAPO)	03
Democratic Party / Alliance (DA/DP)	04
Freedom Front Plus / Vryheidsfront Plus (FF+/VF+)	05
Independent Democrats (ID)	06
Inkatha Freedom Party (IFP)	07
Minority Front (MF)	08
New National Party (NNP)	09
Pan-Africanist Congress (PAC)	10
South African Communist Party (SACP)	11
United Christian Democratic Party (UCDP)	12
United Democratic Movement (UDM)	13
Other (specify)	14
No other party	15
(Refuse to answer)	97

198. If 14 to 98 in Q.195: To which party do you feel most close?

FIELDWORKER: DO <u>NOT</u> READ OUT OPTIONS. PLEASE CIRCLE <u>ONE</u> OPTION ONLY.

African Christian Democratic Party (ACDP)	01
African National Congress (ANC)	02
Azanian People's Organisation (AZAPO)	03
Democratic Party / Alliance (DA/DP)	04
Freedom Front Plus / Vryheidsfront Plus (FF+/VF+)	05
Independent Democrats (ID)	06
Inkatha Freedom Party (IFP)	07
Minority Front (MF)	08
New National Party (NNP)	09
Pan-Africanist Congress (PAC)	10
South African Communist Party (SACP)	11
United Christian Democratic Party (UCDP)	12
United Democratic Movement (UDM)	13
Other (specify)	14
No other party	15
(Refuse to answer)	97

WATER

199. Where did your household get water from yesterday? *(Interviewer: Choose only one option)*

Piped tap water in dwelling-metered	01
Piped tap water in dwelling-pre-paid meter	02
Piped tap water on site/yard-meter	03
Piped tap water on site/yard-pre-paid meter	04
Piped tap water on site/yard-no meter	05
Public/communal tap – Free	06
Public/communal tap – Paid	07
Neighbour – Free	08
Neighbour – Paid for	09
Water carrier/tanker on site	10
Water carrier/tanker off site / communal	11
Borehole on site	12
Borehole off site/communal	13
Rainwater tank on site	14
Flowing river/stream	15
Dam/pool	16
Stagnant pond	17
Well	18
Spring	19
Other, specify	20

200. What is the most often used source of water by this household? (Interviewer: Choose only one option)

Piped tap water in dwelling-metered	01
Piped tap water in dwelling-pre-paid meter	02
Piped tap water on site/yard-meter	03
Piped tap water on site/yard-pre-paid meter	04
Piped tap water on site/yard-no meter	05
Public/communal tap – Free	06
Public/communal tap – Paid	07
Neighbour – Free	08
Neighbour – Paid for	09
Water carrier/tanker	10
Water carrier/tanker on site / communal	11
Borehole on site	12
Borehole off site/communal	13
Rainwater tank on site	14
Flowing river/stream	15
Dam/pool	16
Stagnant pond	17
Well	18
Spring	19
Other, specify	20

201. Does the household get water from a source less than 200m away? (Interviewer: 200 meters is about equal to the length of two football fields. Interviewer: Circle not applicable if the respondent has a tap in the house or on the household's site)

Yes	1
No	2
Not applicable	9

202. How much water does your household use each day for all purposes? (Interviewer: Ask only for those who do not have a tap in house or on household's site AND circle not applicable if the household has access to a tap in house or on household's site)

Less than 25 litres (one container)	1
25 to 100 litres (1 to 4 containers)	2
101 to 200 litres (4 to 8 containers / ½ to 1 drum)	3
201 to 400 litres (8 to 16 containers / 1 to 2 drums)	4
401 to 600 litres (16 to 24 containers / 2 to 3 drums)	5
More than 600 litres / more than 3 drums	6
Do not know	8
Not applicable, household does have a tap in house or on its site	9

203. How long does it take members of this household to get to the water source? (Interviewer: Circle not applicable if the respondent has a tap in house or on household's site)

0 to 5 minutes	1
6 to 14 minutes	2
15 to 29 minutes	3
30 to 44 minutes	4
45 to 59 minutes	5
More than 60 minutes	6
Don't know	8
Not applicable, household does have a tap in house or on its site	9

204. How long does the household member have to queue at the water source? (Interviewer: Circle not applicable if the respondent has a tap in house or on household's site)

0 to 5 minutes	1
6 to 10 minutes	2
11 to 15 minutes	3
16 minutes or more	4
Not applicable, household does have a tap in house or on its site	9

205. Who normally fetches the water? (who did it most of the time this week) (Interviewer: Circle not applicable if the respondent has a tap in house or on household's site AND choose only one option)

Adult female 65 years or older	1
Adult female younger than 65 years	2
Adult male 65 year or older	3
Adult male younger than 65 years	4
Child female (less than 16 years old)	5
Child male (less than 16 years old)	6
All fetch water, not one person more often than another	7
Not a member of the household	8
Not applicable, household does have a tap in house or on its site	9

PAYMENT

206. Does the household pay for the water it uses?

Yes	1
No → Skip to Q.210	2

207. When do you pay for the water that the household uses?

Daily	1
Weekly	2
Monthly	3
Per container	4
Flat monthly rate	5
Water cost is included in rent	6
Other specify	7

208. If you pay for buckets or containers of water, how much does a bucket or container of water cost? (Interviewer: This question is <u>not</u> about mineral water bought in shops)

Do not pay	1
Less than 10 cents	2
10-20 cents	3
More than 20 cents	4

209. If you pay for water monthly or weekly, how much do you pay for water every month? (Interviewer: If available <u>check the monthly water account</u>)

Less than R20	1
R21-R50	2
R51-R99	3
R100-R200	4
R201-R500	5
More than R500	6
Do not know	8
Not applicable (Do not pay)	9

210. If you get water from the municipality, how often do you receive a bill? (Interviewer: choose only one option)

More often than once a month	1
Once every month	2
Less often than once every month	3
Never →Skip to Q. 213	4
Do not know →Skip to Q. 213	8
Do not get water from municipality →Skip to Q.213	9

211. In what language is the bill?

English plus an African language	01
Afrikaans plus and African language	02
Sesotho	03
Setswana	04
Sepedi	05
Siswati	06
IsiNdebele	07
IsiXhosa	80
IsiZulu	09
Xitsonga	10
Tshivenda/Lemba	11
Afrikaans	12
English	13
Other (specify)	14
Do not know	98

212. Do you understand the bill?

Yes	1
No	2

213. Do you receive a basic amount of water free every month? (Interviewer: If available check the monthly water account)

Yes	1
No	2
Do not know	8

214. Do you pay for sanitation / waste water removal? (Interviewer: If available check the monthly water account)

Yes	1
No	2
Do not know	8

215. Do you receive a bill for sanitation / waste water removal? (Interviewer: If available check the monthly water account)

Yes	1
No	2

INTERRUPTION OF SERVICES

216. In the past year, how often did you experience interruptions of longer than one day to your water service?

(Interviewer: choose only one option)

Never	1
Once or twice a year	2
Monthly	3
More often than monthly	4

217. In the past 12 months, what was the longest interruption you experienced? (Interviewer: Choose only one option)

Few hours or less	1
Few hours to 1 day	2
1 day to 2 days	3
3 to 6 days	4
1 week (7 days)	5
More than one week	6
Cannot remember	7

218. If you experienced water interruptions in the past year: What do you think was the main reason for these water interruptions?

(Interviewer: Choose only one option)

Burst pipes	01
Pump not working	02
General maintenance/repairs to the supply system	03
Not enough water (demand too high)	04
Water only available at certain times	05
Drought	06
Vandalism	07
Cut off –Due to non payment for service	80
Other, specify	09
Don't know	98

219. If your household does not pay for water, what is the <u>main</u> reason for not paying? (Interviewer: Ask this question only for those who indicated "non-payment for services" in Q.206 Interviewer: Do not read out the options)

Source of water is free (there is no billing system)	01
Billing is irregular	02
Bill is incorrect	03
Can't afford to pay for water	04
Unhappy with the source of water provided	05
Unhappy with the quality of service provided	06
The government should supply free water	07
Others do not pay	08
The household only uses the free basic amount	09
The cost of water is included in the rent / levy	10
Other, specify	11

Have you experienced the following as a consequence of non-payment for water services in the last 12 months?

(Interviewer: Ask this question only for those who indicated "non-payment for services" in Q.206).

		Yes	No
220.	Threats of legal action by the municipality	1	2
221.	Legal action by the municipality	1	2
222.	Cut off	1	2
223.	Eviction from your home	1	2
224.	Attachment of goods (sheriff)	1	2
225.	Other, specify	1	2

CURRENT QUALITY AND SAFETY OF WATER SERVICES AND HYGIENE

226. Do you treat (sterilise or clean) the water you use for drinking and food preparation?

Yes, always	1
Yes, sometimes	2
No, never – it has already been treated → Skip Q.228	3
No, never – it has not been treated → Skip to Q.228	4

227. Which method do you use to treat (sterilise or clean) the water?

Boiling	1
Filtering	2
Chemical (bleach, chlorine)	3
Other, specify	4

Is the water you use:

		Yes	No
228.	Safe to drink?	1	2
229.	Clear?	1	2
230.	Good in taste?	1	2
231.	Free from odours?	1	2

SANITATION

232. What type of toilet facility is available for this household? (Interviewer: Mark only one, the main toilet)

Flush toilet connected to a municipal sewage system	01
Flush toilet connected to a septic tank	02
Chemical toilet	03
Pit latrine with ventilation pipe (long drop)	04
Pit latrine without ventilation pipe (long drop)	05
Bucket toilet	06
Other, specify	07
None → Skip to Q.238	80
Do not know	98

233. If the household has a bucket system how often is the waste removed? (Interviewer: Circle not applicable if the household does not use a bucket toilet)

Once a week	1
About every two weeks	2
Once a month	3
Less often than once a month	4
Do not know	8
Not applicable, no bucket toilet	9

234. Where is this toilet facility located?

In dwelling	1
On site (In yard)	2
Off site (out side yard)	3

235. Is the toilet facility shared with other households or people from outside your household?

Yes	1
No	2

236. How safe do you think is it for children to use the toilet facility? (Interviewer: choose only one option)

Very safe	1
Safe	2
Neither safe nor unsafe	3
Unsafe	4
Very unsafe	5
Don't know	8

237. How safe do you think is it for the elderly to use the toilet facility? (Interviewer: choose only one option)

Very safe	1
Safe	2
Neither safe nor unsafe	3
Unsafe	4
Very unsafe	5
Don't know	8

238. If the household does not have access to a toilet what alternative method is used? (Interviewer: Circle not applicable if the household does have access to a toilet facility)

Veld	1
Plastic bags	2
Chamber pot (potty)	3
Alternative facilities (Place of work, school)	4
Other, specify	5
Not applicable, do have access to toilet	9

239. After using the toilet (or alternative method), what do you use to clean yourself?

Toilet paper	1
Newspaper	2
Grass / leaves	3
Stones / corn cobs	4
Other, specify	5

240. After using the toilet (or alternative method), do you clean your hands?

Yes	1
No→ Skip to Q.243	2

241. If yes how?

Water from a source near the toilet	1
Water from a nearby communal standpipe	2
Water from a nearby stream, pond or dam	3
No water but some cleaning material → Skip to Q. 243	4
Nothing → Skip to Q. 243	5

242. When you wash your hands do you use soap?

Yes	1
No	2

243. Have you received any hygiene education?

Yes	1
No	2
Cannot remember	3

244. How would you rate the condition of your	ır toilet?
---	------------

Good (clean, no leaks or smell)	1
Acceptable (fairly clean, sometimes smelly)	2
Poor (dirty, leaking, overflows)	3
Very poor (out of order)	4
Not applicable, do not have access to toilet	9

245. Do you pay for using the toilet facility?

Yes	1
No \rightarrow Skip to Q.247	2

246. If yes, whom do you pay to? (choose only one option)

Municipality	1
Business	2
Landlord	3
Employer	4
Neighbour	5
Other specify	6

COMMUNICATION AND PARTICIPATION, CUSTOMER SATISFACTION

247. Do you know what or whom to contact if you have a water and or sanitation service problem?

Yes	1
No	2

248. If you wanted general information about water and sanitation, what would you do? (Interviewer: Do not read out the answer options AND circle only one option)

Visit your municipality	1
Call your municipality	2
Visit the website of the municipality	3
Ask your local councillor	4
Ask your local traditional leader	5
Ask a neighbourhood / civic / ratepayers' organization	6
Ask the corporate body of the building / flat	7
Ask a landlord	8
Ask my employer	9
Ask a family member or friend	10
Other, specify	11
Do not know	98

249. When was the last time you contacted a municipal office about water and / or sanitation?

Within past 3 months	1
Within past year	2
Longer than 1 year ago	3
Never	4
Cannot remember	5

250. Have you attended a public meeting during the last year where water or sanitation issues have been discussed?

Yes	1
No	2

How satisfied or dissatisfied are you with the following (Interviewer: ASK ALL, even if services are not available to household)

•		Satis-	Neither	Dis-	Do
		fied	satisfied	satis-	not
			nor	fied	know
			dissatisfied		
251.	The access to municipal officials	1	2	3	8
252.	The helpfulness of municipal officials	1	2	3	8
253.	The ability of the municipality to respond to complaints	1	2	3	8
254.	The ability of the municipality to rectify problems	1	2	3	8
255.	The quantity/amount of the water available to your household	1	2	3	8
256.	The safeness of the water for drinking	1	2	3	8
257.	The billing system that is in place	1	2	3	8
258.	The cost of water and sanitation services	1	2	3	8
259.	The provision of Free Basic Services	1	2	3	8
260.	The type of toilet facility provided by the municipality	1	2	3	8
261.	The safety/health risk of the toilet available to your household?	1	2	3	8
262.	The way that the municipality provides for disposal of waste water	1	2	3	8

RESPONDENT CHARACTERISTICS

263. Sex of respondent [copy from contact sheet]

Male	1
Female	2

264. Race of respondent [copy from contact sheet]

Black African	1
Coloured	2
Indian/Asian	3
White	4
Other	5

265.	Age of respondent	in completed years	(copy from	contact sheet)
	g. c copoac	compicted jeans	(30)	

years

266. What is your current marital status?

Married	1	\rightarrow	Skip to Q. 268
Widower/widow	2		
Divorced	3		
Separated	4		
Never married	5		

267. Do you live together with a partner?

Yes	1
No	2
(Not applicable - living together with spouse)	9

268. What is the highest level of education that you have ever completed?

No schooling	00
Grade 0/Grade R	01
Sub A/Grade 1	02
Sub B/Grade 2	03
Grade 3/Standard 1	04
Grade 4/Standard 2	05
Grade 5/Standard 3	06
Grade 6/Standard 4	07
Grade 7/Standard 5	80
Grade 8/Standard 6/Form 1	09
Grade 9/Standard 7/Form 2	10
Grade 10/Standard 8/Form 3	11
Grade 11/Standard 9/Form 4	12
Grade 12/Standard 10/Form 5/Matric	13
NTC I	14
NTC II	15
NTC III	16
Diploma/certificate with less than Grade 12/Std 10	17
Diploma/certificate with Grade 12/Std 10	18
Degree	19
Postgraduate degree or diploma	20
Other, specify	21
(Do not know)	98

269. Are you a citizen of South Africa?

Yes	1
No	2

270. Are you registered as a voter of South Africa?

Yes	1
No	2
(Do not know)	8

271. What language do you speak mostly at home?

272. What is your mother tongue?

	271. Mostly spoken at home	272. Mother tongue
Sesotho	01	01
Setswana	02	02
Sepedi	03	03
Siswati	04	04
IsiNdebele	05	05
IsiXhosa	06	06
IsiZulu	07	07
Xitsonga	08	08
Tshivenda/Lemba	09	09
Afrikaans	10	10
English	11	11
Other African language	12	12
European language	13	13
Indian language	14	14
Other (specify)	15	15

273. What is your current employment status? (WHICH OF THE FOLLOWING BEST DESCRIBES YOUR PRESENT WORK SITUATION?)

Unemployed, not looking for work	01
Unemployed, looking for work	02
Pensioner (aged/retired)	03
Temporarily sick	04
Permanently disabled	05
Housewife, not working at all, not looking for work	06
Housewife, looking for work	07
Student/learner	08
Self-employed - full time	09
Self-employed - part time	10
Employed part time (if none of the above)	11
Employed full time	12
Other (specify)	13

274. If you are married or have a partner, what is his/her employment status?

Unemployed, not looking for work	01
Unemployed, looking for work	02
Pensioner (aged/retired)	03
Temporarily sick	04
Permanently disabled	05
Housewife, not working at all, not looking for work	06
Housewife, looking for work	07
Student/learner	08
Self-employed - full time	09
Self-employed - part time	10
Employed part time (if none of the above)	11
Employed full time	12
Other (specify)	13

275. What is your current occupation? [WRITE DOWN THE RESPONSE. IF NOT CURRENTLY EMPLOYED, ASK FOR MOST RECENT OCCUPATION]

276. Do you consider yourself as belonging to any religion?

Yes	1		
No	2	→	Skip to Q.279

277. If answer is yes, which one? Please specify denomination

Christian (without specification)	01
African Evangelical Church	02
Anglican	03
Assembles of God	04
Apostle Twelve	05
Baptist	06
Dutch Reformed	07
Full Gospel Church of God	08
Faith Mission	09
Church of God and Saints of Christ	10
Jehovah's Witness	11
Lutheran	12
Methodist	13
Pentecostal Holiness Church	14
Roman Catholic	15
Salvation Army	16
Seventh Day Adventist	17
St John's Apostolic	18
United Congregation Church	19
Universal Church of God	20
Nazareth	21
Zionist Christian Church	22
Other Christian	23
Islam / Muslim	24
Judaism /Jewish	25
Hinduism / Hindu	26
Buddhism / Buddhist	27
Other (specify)	28
(Refused to answer)	97
(Do not know)	98

278. Apart from special occasions such as weddings, funerals and baptisms, how often do you attend services or meetings connected with your religion?

Several times a week	01
Once a week	02
2 or 3 times a month	03
Once a month	04
Several times a year	05
Once a year	06
Less often	07
Never	80
(Refused to answer)	97
(Do not know)	98

HOUSEHOLD CHARACTERISTICS

279. Indicate the type of main dwelling that the household occupies?

Dwelling/House or brick structure on a separate stand or yard or on farm	01
Traditional dwelling/ Hut/ Structure made of traditional materials	02
Flat or apartment in a block of flats	03
Town/cluster/semi-detached house (simplex, duplex or triplex)	04
Unit in retirement village	05
Dwelling/House/Flat/room in backyard	06
Informal dwelling/Shack in backyard	07
Informal dwelling/Shack not in backyard, e.g. in an informal/squatter settlement or on farm	08
Room/Flatlet	09
Caravan/Tent	10
Other, specify	11

<u>Interviewer</u>: Record one main material used for the roof and walls of the dwelling. [PERSONAL OBSERVATION]

Type of Material	280. Roof	281. Walls
Bricks	01	01
Cement block/concrete	02	02
Corrugated iron/zinc	03	03
Wood	04	04
Plastic	05	05
Cardboard	06	06
Mixture of mud and cement	07	07
Wattle and daub	08	08
Tile	09	09
Mud	10	10
Thatching	11	11
Asbestos	12	12

282. Does this household have a connection to the MAINS electricity supply?

Yes	1
No	2

283. Do you have a working landline telephone in your dwelling?

Yes	1
No	2

284. Do you have access to a computer?

Yes, at home	1
Yes, at work/educational institution	2
Yes, both at home and work	3
None	4

285. Do you have access to the Internet?

Yes, at home	1
Yes, at work/educational institution	2
Yes, both at home and work	3
Yes, at an internet cafe	4
Yes, at a community centre	5
None	6

→ Skip to Q. 287

286. If you have access to the Internet, what do you use it for? [Multiple response]

Entertainment	Business	Banking	Information	Other	All of the above
1	2	3	4	5	6

287. Do you personally have a cell phone for personal or business use?

Personal use	Business use	Both	None
1	2	3	4

Which of the following does your household have?

[Fieldworker: appliances should be in working order]

		Yes	No
288.	Hot running water	1	2
289.	Fridge/freezer	1	2
290.	Microwave oven (in working order)	1	2
291.	Full-time domestic worker	1	2
292 . '	VCR/DVD in household	1	2
293.	Vacuum cleaner/floor polisher	1	2
294.	Cellphone in household	1	2
295 .	A washing machine	1	2
296.	An electric stove	1	2
297.	A television	1	2
298 . ⁻	A tumble dryer	1	2
299.	A radio	1	2
300.	More than one radio	1	2
301.	Hi-fi or music centre (radio excluded)	1	2
302.	Built-in kitchen sink	1	2
303.	Home security service	1	2
304.	A deep freezer (in working order)	1	2
305.	M-Net and or DStv subscription	1	2
306.	A dishwashing machine	1	2
307.	A sewing machine	1	2
308.	One or more motor vehicles	1	2

309. In the past year, was there ever a time when <u>children under 7 years of age</u> in your household went hungry because there was not enough money to buy food?

Yes	1
No	2
(Do not know)	98
(Not applicable – no children under 7 years of age)	99

310. In the past year, was there ever a time when <u>other members of the household</u> went hungry because there was not enough money to buy food?

Yes	1
No	2
(Do not know)	98
(Not applicable – no other household members)	99

PERSONAL AND HOUSEHOLD INCOME

SHOWCARD G2

- 311. Please give me the letter that best describes the TOTAL MONTHLY HOUSEHOLD INCOME of all the people in your household before tax and other deductions. Please include all sources of income i.e. salaries, pensions, income from investment, etc.
- 312. Please give me the letter that best describes your PERSONAL TOTAL MONTHLY INCOME before tax and other deductions. Please include all sources of income i.e. salaries, pensions, income from investment, etc.

		311.	312.
		Household	Personal
	No income	01	01
K	R1 – R500	02	02
L	R501 –R750	03	03
M	R751 – R1 000	04	04
N	R1 001-R1 500	05	05
0	R1 501 – R2 000	06	06
Р	R2 001 – R3 000	07	07
Q	R3 001 – R5 000	08	08
R	R5 001 – R7 500	09	09
S	R7 501 – R10 000	10	10
T	R10 001 – R15 000	11	11
U	R15 001 – R20 000	12	12
V	R20 001 – R30 000	13	13
W	R30 000 +	14	14
	(Refuse to answer)	97	97
	(Uncertain/Don't know)	98	98

313. What monthly income level do you consider to be minimal for your household, i.e. your household could not make ends meet with less?

R			
(Do not	know	=	98)

314. Now consider today and the last few days. Would you say that you are...?

In a better mood than usual	1
iii a bettei iiiood tiiaii usuai	'
Normal	2
In a worse mood than usual	3
(Do not know)	8

THANK YOU FOR YOUR COOPERATION